

CERTIFIED MAIL

RETURN RECEIPT REQUESTED

STATE OF ALASKA

DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC

DEVELOPMENT

DIVISION OF INSURANCE

550 W. 7th AVENUE, SUITE 1560

ANCHORAGE, ALA SKA 99501-3567

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STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC
DEVELOPMENT
DIVISION OF INSURANCE
550 W. 7th AVENUE, SUITE 1560
ANCHORAGE, ALASKA 99513-3567
PHONE: (907) 269-7900

In the Matter of:)
)
AMERICAN MUTUAL INSURANCE)
SERVICES, INC)
NPN# 17568051)
)
)
)
)

Division of Insurance Case No. D24-25

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STIPULATED AGREEMENT AND ORDER

The State of Alaska Department of Commerce, Community, and Economic
Development, Division of Insurance (Division), **AMERICAN MUTUAL INSURANCE
SERVICES, INC (AMERICAN MUTUAL)** the producer in this case, stipulate and
agree to the following:

I. BACKGROUND

- A. On December 11, 2023, **AMERICAN MUTUAL** received their initial
Insurance Producer license with Casualty, and Property lines of authority,
license number 3002865489, authorizing **AMERICAN MUTUAL** to

AMERICAN MUTUAL INSURANCE SERVICES, INC
Stipulated Agreement and Order
D24-25

1 transact insurance business in Alaska. This license expires in December 11
2 of odd numbered years.

- 3 B. During an internal audit the Division discovered that **AMERICAN**
4 **MUTUAL** issued a policy on November 29, 2023, without a valid license.
- 5 C. On June 12, 2024, the Division sent correspondence to **AMERICAN**
6 **MUTUAL** of firms unlicensed activity and requested the firm to provide a
7 Business Transaction Form (BTF).
8
- 9 D. On June 28, 2024, William Smallwood Authorized Submitter for
10 **AMERICAN MUTUAL** provided the Division firms BTF form. Upon
11 review of the BTF, it was revealed one (1) policy was sold on November
12 29, 2023, resulting in \$1099 commission received without a valid license.
- 13 E. On July 15, 2024, the Division sent correspondence a proposed settlement
14 to **AMERICAN MUTUAL** assessing a civil penalty in the amount of
15 \$1099 with \$549 suspended. The unsuspended penalty of \$550 is payable
16 to the Division.
- 17 F. On July 23, 2024, **AMERICAN MUTUAL** accepted the proposed
18 agreement.
19

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22 II. TERMS OF AGREEMENT

- 23 A. On November 29, 2023, one (1) policy was transacted prior to the license
24 issuance date of December 11, 2023, and was in violation of Alaska
25 Statute (AS) 21.27.010 which subjects **AMERICAN MUTUAL** to civil
26 penalties. AS 21.27.440(a) provides that “in addition to any other penalties
27 provided by law, a person that the director determines under AS
28

29 AMERICAN MUTUAL INSURANCE SERVICES, INC
Stipulated Agreement and Order
D24-25

1 21.06.170-21.06.240 has violated the provisions of this chapter is subject
2 to (1) a civil penalty equal to the compensation promised, paid, or to be
3 paid, directly or indirectly, to a person in regard to each violation; (2)
4 either a civil penalty of not more than \$10,000 for each violation or a civil
5 penalty of not more than \$25,000 for each violation if the director
6 determines that the person willfully violated the provisions of this chapter;
7 and (3) denial, nonrenewal, suspension, or revocation of a license.” The
8 director has the latitude to impose civil penalties against a person who has
9 violated Alaska’s insurance laws.
10

11
12 B. **AMERICAN MUTUAL** further agrees to pay the civil penalty in the
13 amount of \$1099 for activity that occurred prior to the issuance of the
14 firm’s license with \$549 suspended. The unsuspended portion of \$550 must
15 be received by the Division within 30 days of the signature finalizing this
16 agreement.
17

18 C. In the event **AMERICAN MUTUAL** is found to have violations of the
19 Alaska insurance laws during the next two years, the suspended portion of
20 the penalty of \$549 referenced in section II. B. will be reinstated.
21

22 **AMERICAN MUTUAL** also will be subject to any and all sanctions
23 authorized by the insurance laws including imposition of additional
24 penalties regarding any such violation.
25

26 D. By signing this agreement, **AMERICAN MUTUAL** understands and
27 agrees that any failure to comply with the terms of this agreement will be
28 grounds to revoke, suspend, or non-renew license number 3002865489.

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E. **AMERICAN MUTUAL** understands that this agreement is not binding on the parties unless and until the director signs the order approving the agreement.

DATED: 12/28/2024

Signed by:
William Smallwood III
23597460F6F2446...
By: _____
William Smallwood III
AMERICAN MUTUAL INSURANCE
SERVICES, INC
Licensee

Approved as to form and content:

DATED: 1/6/2025

Signed by:
Dan Wilkerson
113343F6AEF2417...
By: _____
Dan Wilkerson
Assistant Attorney General

ORDER

IT IS FURTHER ORDERED that this Stipulated Agreement and Order is adopted in full resolution of the civil liability issues between the parties to this agreement in these cases and shall constitute the final order in these matters.

DATED this 7th day of January, 2025.

DocuSigned by:
Lori Wing-Heier
A304E3801107480...

LORI WING-HEIER, DIRECTOR
DIVISION OF INSURANCE


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Delivered Electronically

Mailed Certified:

I hereby certify that, on the _____ day of _____, 2024, I mailed copies of the accusation to:

AMERICAN MUTUAL INSURANCE SERVICES, INC
8975 NE 192nd PL
BOTHELL, WASHINGTON 98011
United States

DocuSigned by:

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1/7/2025