

Department of Commerce, Community, and Economic Development

DIVISION OF INSURANCE

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ORDER NUMBER R 13-05

December 19, 2013

Electronic Transmission of Bulletins, Notices, and Orders

Under AS 21.96.080(a), the Director of the Division of Insurance may, by regulation or order, provide for the electronic transaction of any information or written communication under AS 21. AS 21.96.080(b) requires these electronic transactions to comply with AS 09.80. In this order, "electronic" means relating to technology having electrical, digital, magnetic, wireless, optical, electromagnetic, or similar capabilities as defined in AS 09.80.190.

The Director of the Division of Insurance Finds:

- 1. The use of electronic means to transmit bulletins, notices, and orders promotes efficiencies, streamlines division procedures, and increases the speed of communications.
- 2. The use of electronic means to transmit bulletins, notices, and orders is more convenient and less costly for both the division and recipients.
- 3. The use of electronic means for transmitting bulletins, notices, and orders should pose no hardship on those persons subject to regulation by the division. Almost all applications and renewal forms for certificates of authority or other licenses already require the submission of electronic mail addresses to the division. Insurers and other licensees also are required to notify the division within 30 days of any change in their electronic mailing address. AS 21.09.245(b); AS 21.27.025(a). Further, the division, through Bulletin B 10-07, notified all licensees, admitted insurers, and surplus lines insurers in the state and all other interested parties that it was launching an effort to send notifications, bulletins, and other notices electronically and requested that they provide electronic mail addresses to the division.

The Director of the Division of Insurance Hereby Orders:

Effective immediately, bulletins, notices, and orders of the Director of the Division of Insurance will be transmitted by electronic means. The division no longer will use non-electronic means for transmitting bulletins, notices, and orders, except as otherwise provided in this order.

The division will use non-electronic means for transmitting bulletins, notices, and orders in the following circumstances:

- If a person does not want to receive a bulletin, notice, or order by electronic means, they should notify the division. If a person requests, the division will furnish the bulletin, notice, or order by non-electronic means. A request to furnish notice of the division's proposed actions (proposed adoption, amendment, or repeal of a regulation) under AS 44.62.190(e) by non-electronic means may be made in any manner. All other requests should be provided to the division in the manner set forth in Bulletin 98-06 to enable the division to send the requester only those bulletins, notices, or orders the requester desires to receive.
- The director may, in the director's discretion, utilize a method of transmission other than electronic means for a particular bulletin, notice, or order when the director determines such method of transmission to be in the best interests of the division, regulated entity or entities, or public.

This order is effective December 19, 2013

Bret S. Koll

Director