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STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC
DEVELOPMENT

DIVISION OF INSURANCE
550 W. 7th AVENUE, SUITE 1560
ANCHORAGE, ALASKA 99501-3567

STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC
DEVELOPMENT
DIVISION OF INSURANCE
550 W. 7th AVENUE, SUITE 1560
ANCHORAGE, ALASKA 99501-3567
PHONE: (907) 269-7900

Order No. LD23-20) Insurance Producer
In the Matter of) License Denial Pursuant
HEATHER VIEDMA) to AS 21.27.040
NPN# 20256334)
_____)

ACCUSATION AND FINAL ORDER

Lori Wing-Heier, Director of the Division of Insurance (Division), Department of
Commerce, Community, and Economic Development (DCCED), State of Alaska, states
the issues on which the accusation is based as follows:

1. On April 24th, 2023, **HEATHER VIEDMA (VIEDMA)**, domiciled in the
State of Texas applied for an Independent Adjuster license requesting
Property and Casualty authority with the Division to conduct insurance
business in the State of Alaska.
2. Upon review of the application, **VIEDMA** responded negatively to
background questions 1 A, indicating no criminal convictions to report to
the State of Alaska.

HEATHER VIEDMA
Accusation and Final Order
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3. The Producer Database and Attachment Warehouse reflects a misdemeanor in the State of North Carolina in effect July 19th, 2013.
VIEDMA failed to disclose her criminal conviction to the Division and provided incorrect information on an application.
4. On May 5th, 2023, correspondence was provided to **VIEDMA** informing of her failure to respond accurately to background question 1A regarding criminal misdemeanor convictions. The Division provided **VIEDMA** the opportunity to voluntarily withdraw the application and provide a new, complete, and accurate application within 30 days. No response was received.
5. Alaska Statute (AS) 21.27.040(a) states that "(a) Application for a license shall be made to the director upon forms prescribed by the director. As a part of or in connection with the application, the applicant shall furnish information concerning the applicant's identity, personal history, experience, business record, purposes, and other pertinent facts that the director may reasonably require. The applicant shall declare, subject to penalty of denial, nonrenewal, suspension, or revocation of a license issued by the director, that the statements made in or in connection with the application are true, correct, and complete to the best of the applicant's knowledge and belief..."
6. AS 21.27.020(a) provides: "For the protection of the people of this state, the director may not issue or renew a license except in compliance with this chapter and not issue a license to a person, or to be exercised by a

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person, found by the director to be untrustworthy, incompetent, or who has not established to the satisfaction of the director that the person is qualified under this chapter."

7. AS 21.27.020(b)(4) provides: "To qualify for issuance or renewal of an individual license, an applicant or licensee shall (4) be a trustworthy person."

8. Pursuant to AS 21.27.040(a), **VIEDMA** failed to report her complete background history to the Division at initial application. Based on the above **VIEDMA's** Insurance Producer license is hereby DENIED.

ORDER

IT IS HEREBY ORDERED, under the provisions of AS 21.27.040(a) that **HEATHER VIEDMA** application for the independent adjuster license in Alaska under National Producer Number (NPN) # 20256334 is DENIED for supplying inaccurate information on the application for licensure. **HEATHER VIEDMA** may seek licensure in Alaska after a period of 30 days has lapsed after the effective date of this ORDER.

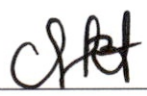
This Order is effective the 22nd day of January 2024.



LORI WING-HEIER, DIRECTOR
DIVISION OF INSURANCE

I hereby certify that, on the 24th day of January 2024, I mailed copies of the accusation to:

HEATHER VIEDMA
7900 WINDROSE AVE
PLANO, TX 75024-0418
UNITED STATES



Marnellie Rembulat

HEATHER VIEDMA
Accusation and Final Order
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FINAL ORDER

IT IS ORDERED that this license denial is adopted in full resolution of the issues in the case and shall constitute the final order of this matter. **VIEDMA** may apply for licensure in Alaska after a period of 30 days has lapsed after the effective date of this ORDER.

This Order is effective the 13.00 day of February 2024.

DocuSigned by:

Lori Wing-Heier

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LORI WING-HEIER, DIRECTOR
DIVISION OF INSURANCE

HEATHER VIEDMA
Accusation and Final Order
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