Annual Report Fiscal Year 2008

REAL ESTATE COMMISSION

July 2008



DIVISION OF CORPORATIONS BUSINESS AND PROFESSIONAL LICENSING

August 14, 2008

Mr. Mark Davis, Director Division of Corporations, Business and Professional Licensing 550 W. 7th Ave Ste 1950 Anchorage, AK 99501

Dear Mr. Davis,

Enclosed is the Annual Report of the Real Estate Commission for FY2008 to meet statutory requirements under AS 08.01.

This report contains information regarding the Commission's activities for the fiscal year as well as issues relevant to the regulations of the profession and the Commission goals for the future.

If you have questions regarding this report, feel free to contact me or the Executive Administrator, Sharon Walsh. We appreciate the privilege of serving Alaskans in our role as volunteer members of the Real Estate Commission.

Sincerely,

Gene DuVal

Chairperson, FY 2008

Alaska Real Estate Commission

Frene Dewol

REAL ESTATE COMMISSION

Identification Of Commission (As of June 2008)

| Name Mailing Address E-mail Address | Judicial District / Prione Work : Homes | Fare | Term Etphres |
|---|---|---|---------------|
| Brad Cole ReMax of Wasilla Kristan Cole Team Branch 5131 E. Mayflower Lane | Associate Broker / 3 rd Judicial District | | March 1, 2011 |
| Wasilla, AK 99654 E-mail: brad@bradfordcole.com | 373-3575 | 376-6515 | |
| F. Lee Sherman 4361 South Santana Dr. | Public Member | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | March 1, 2011 |
| Wasilla, AK 99654 E-mail: floyd.sherman@alaska.gov | 761-5625 | | |
| David Somers Somers & Associates | Broker at Large | | March 1, 2011 |
| 711 Gaffney Road, Suite 100 Fairbanks, AK 99701-4662 E-mail: dsomers@alaska.net | 456-7653 | 456-7650 | |
| Gene DuVal, Chairperson ReMax Associates of Fairbanks PO Box 73404 | Associate Broker / 4 th Judicial District | | March 1, 2009 |
| Fairbanks, AK 99707 E-mail: duval@gci.net | 452-4363 | 452-1499 | |
| Roger Stone Alliance Realty Property Management LLC | Broker / 1 st Judicial | | March 1, 2009 |
| PO Box 5891 2204 Tongass Avenue Ketchikan, AK 99901 E-mail: trpm63@hotmail.com | 225-4108 | 225-0353 | |
| Christina Swires ReMax Properties, Inc. | Associate Broker/ Broker at Large | *************************************** | March 1, 2012 |
| 4042 Kingston Dr. Anchorage, AK 99504 E-mail: cswires@remax.net | 276-2761 | 276-4429 | |
| Tim Worthen | Public Member | | March 1, 2011 |
| Premier Alaska Tours, Inc. 1900 Premier Ct. Anchorage, AK 99502-1113 Email: timworthen@msn.com | 279-0001 | 227-8562 | |

Name Mailing Address E-mail Address

Judicial District / Phone World



Term Expires

STAFF

Sharon J. Walsh 550 West 7th Avenue, Suite 1950 Anchorage, AK 99501-3567 Email: sharon.walsh@alaska.gov **Executive Administrator**

269-8197

269-1066

Nancy A. Harris 550 West 7th Avenue, Suite 1950 Anchorage, AK 99501-3567 Fmail:

Email: nancy.harris@alaska.gov Project Assistant

269-8168

269-1066

Beata Smith
550 West 7th Avenue, Suite 1950
Anchorage, AK 99501-3567
E-mail:
beata.smith@alaska.gov

Licensing Examiner

269-8162

269-1066

Michele Wall-Rood 550 West 7th Avenue, Suite 1500 Anchorage, AK 99501-3567 michele.wallrood@alaska.gov Investigator

269-8186

269-8195

REAL ESTATE COMMISSION

NARRATIVE STATEMENT

The Alaska Real Estate Commission's Mission Statement:

The mission of the Alaska Real Estate Commission is to protect the public interest by licensing practitioners and enforcing the established standards, to promote professional excellence in the real estate industry and to support and encourage licensees.

Real Estate Statute adding Post Licensing Education Requirements

HB413 was signed by Governor Palin in June 2008. This legislation extends the Alaska Real Estate Commission (AREC) for another 8 years. The new sunset date of the AREC is 2016.

HB357 was also signed by Governor Palin in June 2008. This legislation mandates that all licensees carry Errors & Omission insurance beginning March 1, 2010. The bill also allows for changing the Surety Fund to a Recovery Fund with the same effective date as E & O insurance.

Real Estate Regulations

The Commission worked on a variety of new and existing regulations.

New regulations:

<u>Community Association Management 12 AAC 64.580</u>: this regulation defines the terms and conditions of licensees managing a community association.

Online Course offerings 12 AAC 64.435: this regulation allows for the delivery of online continuing education courses.

<u>Home Offices 12 AAC 64.128</u>: this regulation defines the conduct of real estate business from a home office.

Revised regulations:

Minimum Education Requirements for Licensure 12 AAC 64.063

Minimum Requirements for Maintaining an Office 12 AAC 64.115

Office 12 AAC 64.110

Application for Course Certification 12 AAC 64.420

Continuing Education Requirements 12 AAC 64.500

Instructor Renewal 12 AAC 64.440 (c) (d) (f1.f2, f3)

Definitions 12 AAC 64.990

Employment and Transfer 12 AAC 64.075(b)

Property Management of Real Estate 12 AAC 64,570

Review of License Application 12 AAC 64.059

Education Requirements After Initial License 12 AAC 64.064

Residential Real Property Disclosure Transfer Statement 12 AAC 64.930

Examination 12 AAC 64.010(d)

Disclosure of Compensation 12 AAC 64.940

REAL ESTATE COMMISSION NARRATIVE STATEMENT, continued

Surety Fund Report

There were 16 surety fund claims filed within the year. The last six are consolidated and were recently filed before the end of the fiscal year.

The total payout of all claims for the 2008 fiscal year was \$17,500.00

13 of the Surety Fund claims filed allege fraud and misrepresentation; 10 allege deceit and 1 alleges conversion of trust funds.

3 claims were withdrawn; 1 was dismissed; 2 were denied by the Real Estate Commission; 2 are pending for a decision by the Commission at the next meeting and 8 have yet to be heard by the Office of Administrative Hearings.

Continuing Education

The Real Estate Commission renewed education courses and instructors in FY08. We offer 168 elective continuing education courses; 26 designated continuing education courses. There are currently 55 instructors. 6 Prelicensing, 7 Broker Training and 37 Post-Licensing courses. New licensees are required to complete 30 hours of post-licensing education within 12-months of receiving their initial license. All licensees are required to complete 20 hours of continuing education which are comprised of 12 elective and 8 designated continuing education credits. We continue to provide a larger amount of online courses to accommodate our geographically distinct licensee population.

REAL ESTATE COMMISSION NARRATIVE STATEMENT, continued

Executive Administrator Comments

The Alaska Real Estate Commission remains committed to communications with industry members and consumers. We are in the process of building additional information for our web site that provides consumer information that specifically addresses the issues of buyers and sellers. AREC staff has continued to work with industry on legislative and continuing education issues. Staff has continued to participate in numerous meetings with industry associations, real estate boards, brokerage companies and audit courses to keep in contact with licensees. This type of outreach has been beneficial in maintaining regulatory and industry cooperation.

We encourage members of the public, industry and other agencies to utilize the resources we provide on our web site to ensure accurate and consistent information within our jurisdiction of the Commission.

The Real Estate Commission is successful because of the 7 members that volunteer their time to the cause of promoting the integrity of practicing real estate. We are grateful for their willingness to serve and protect the consumers in Alaska.

Sharon J. Walsh Executive Administrator Alaska Real Estate Commission

FISCAL YEAR 2008 STATISTICAL OVERVIEW

Program: REAL ESTATE COMMISSION

AS 08.88 12 AAC 64

Name of Individual Completing Report: Beata Smith, Licensing Examiner Date: 7/2/2008

| | CATEGORY | NEW - ISSUED DURING FY 2008 | TOTAL AS OF 6/30/08 | NOTES |
|----|--|--------------------------------|------------------------|--------------|
| A. | Current Active Licenses, Permits, Er Permits, etc. (List type and if issued by examination | _ | | tice/Student |
| 1. | Salesperson (exam) | 190 | 1465 | |
| 2. | Salesperson (endorsement) | 15 | | |
| 3. | Associate Broker (exam) | 26 | 421 | |
| 4 | Associate Broker (endorsement) | 11 | | |
| 5. | Broker (exam) | 1 | | |
| 6. | Broker (endorsement) | 9 | 471 | |
| | Associate Broker – pract ltd to Community Assoc Mgmt | 0 | 2 | |
| 8. | Broker – pract ltd to Community Assoc Mgmt | 0 | 3 | |
| 9. | Temporary – CSED/Temp | | 2 | |
| | TOTAL | 249 | 2364 | |
| В. | Current Inactive Licenses (Only Medical, Dental, CPA, and Real I | Estate) | | |
| 1. | Salesperson | | 27 | |
| 2. | Associate Broker | | 7 | |
| 3. | Broker | | 1 | |
| 4 | All type of licenses (S, A, B) | | | |
| | TOTAL | | 35 | |

| | CATEGORY | NEW - ISSUED DURING FY 2008 | TOTAL AS OF 06/30/08 | NOTES |
|----|---|--------------------------------|-------------------------|-----------------|
| C. | Retired Licenses | | | |
| 1. | All license types (lost contact w/ broker) | N/A | N/A | |
| | TOTAL | | 0 | |
| D. | Disciplined or Conditioned (Suspended, Revoked, Surrendered, I | Probation, Limited, Contir | uing Education Enfo | orcement, etc.) |
| 1. | Suspended | | 0 | |
| 2. | Active Probation | | 2 | |
| | | | | |
| | TOTAL | | 2 | |

E. Other action taken during fiscal year for which a fee was required (License verifications processed, roster requests, name changes, etc.)

| | TYPE OF ACTION | NUMBER PROCESSED |
|----|---|------------------|
| 1. | License Verifications (History) | 20 |
| 2. | Certified Copies of Files | 5 |
| 3. | Name Changes | 5 |
| 4. | Roster Requests | 4 |
| 5. | Exam Reviews | N/A |
| 6. | Applications Received | 3583 |
| 7. | Transfers | 550 |
| 8. | Landlord – Tenant Booklets sold | 62 |
| 9. | Post-Licensing Education Completed: Reinstated: | 233 20 |

F. Examination Dates

(List each examination administration separately. Subdivide if more than one exam is given in administration.)

The computerized exam is administered by contracting testing service, Pearson Vue. Statistics are listed on a separate spreadsheet. See Supplemental information.

G. Board Meetings and Teleconferences

| DATE | LOCATION (indicate if teleconference) |
|-------------------------|---------------------------------------|
| July 12, 2007 | Statewide-Teleconference |
| September 12 & 13, 2007 | Girdwood-Quarterly meeting |
| November 14, 2007 | Statewide Teleconference |
| December 13 & 14, 2007 | Anchorage-Quarterly meeting |
| February 1, 2008 | Statewide Teleconference |
| February 19, 2008 | Statewide Teleconference |
| March 13 & 14, 2008 | Juneau-Quarterly meeting |
| April 17, 2008 | Statewide Teleconference |
| June 19 & 20, 2008 | Fairbanks-Quarterly meeting |

REAL ESTATE COMMISSION

| SURETY FUND CLAIM AND LICENSE VIOLATION STA | ATISTICS |
|--|-------------|
| Surety Fund | |
| Opened in FY 08 | 16 |
| Finalized/completed FY 08 | 2 |
| Withdrawn prior to hearing FY 08 | 3 |
| Denied Claims FY 08 | 2 |
| | 10 |
| Current Open Fund Cases (awaiting hearing, report of findings, adjudication or held in abeyance) | 10 |
| Total Claims Paid in FY 2008 | \$17,500.00 |
| License Investigations | |
| Opened | 33 |
| Closed | 28 |
| Accusations filed | 1 |
| License Surrenders | 1 |
| Memorandum of Agreement | 3 |
| | |
| | |
| | |
| | |
| | |
| | |

REAL ESTATE COMMISSION STATISTICAL EDUCATION REPORT

| Course Type | Approved |
|---------------------------------------|-----------------|
| Prelicensing | 6 |
| Broker Training | 7 |
| Elective Continuing Education (ECE) | 168 |
| Designated Continuing Education (DCE) | 26 |
| Post Licensing Education | 37 |

| Instructors Approved | Initial Approval | Recertification | Total |
|----------------------|------------------|-----------------|-------|
| Permanent | 7 | 46 | 53 |
| Temporary | 0 | 2 | 2 |
| | Total Approve | d: | 55 |

REAL ESTATE COMMISSION GOALS AND OBJECTIVES FOR FY 2009

- 1. Review regulations with focus on technology shift
- 2. Update the website on a continuing basis with applications and forms for licensees.
- Update the web site to include more consumer information for the buyer and seller.
- 4. Reassess the policies on: Broker Supervision and Home Office Supervision
- 5. Continue having staff meet with licensees to listen to regional and local real estate concerns for input at the Commission level.
- 6. Draft regulations for the mandatory errors and omissions law.

REAL ESTATE COMMISSION

BUDGET RECOMMENDATIONS

The REC met four times during the 2008 fiscal year. We expect that in FY09, it is anticipated that the Commission will meet once per quarter. Of these meetings, it is expected that one will be held in Anchorage, Wasilla, Fairbanks, and the other in Juneau, unless another site is designated. Based on the historical record of the meetings being held in these locations, we can estimate this activity in our budget recommendations. In addition to REC meetings, it is recommended that at least one Commission member and a staff person attend the national and regional conference for the Association of Real Estate License Law Officials (ARELLO).

Travel Requests – FY 2009:

Number of Commission meetings required by statute: 1
Number of Commission meetings requested: 4

Locations:

Fall Winter Spring Summer

October 2009

Wasilla Anchorage Juneau Fairbanks

Administrator to Mid -Year Conference April 2009

Asheville, NC

Administrator & Member to ARELLO Conference

Miami, FL

Real Estate Commission FY 2008 Annual Report

Supplemental Statistical Information:

- Exam Pass-Fail Rate
- Surety Fund Claims Filed
- Complaints with Investigation Unit

Real Estate Commission Pearson Vue Statistics Pass/Fail Rates FY 2008

| Salesperson-new | Passd | Failed | Total | % Passing |
|----------------------|-----------------------|--------|---------|-----------|
| Jul-07 | 12 | 11 | 23 | 52% |
| Aug-07 | 7 | 5 | 12 | 58% |
| Sep-07 | 9 | 8 | 17 | 53% |
| Oct-07 | 9 | 7 | 16 | 56% |
| Nov-07 | 10 | 6 | 16 | 63% |
| Dec-07 | 16 | 14 | 30 | 53% |
| Ja n-08 | 32 | 23 | 55 | 58% |
| Feb-08 | 4 | 2 | 6 | 67% |
| Mar-08 | 3 | 0 | 3 | 100% |
| Apr-08 | 8 | 6 | 14 | 57% |
| May-08 | 14 | 11 | 25 | 56% |
| Jun-08 | 1 | 3 | 4 | 25% |
| Sub-total | 125 | 96 | 221 | 57% |
| Salesperson - repeat | | | | |
| Jul-07 | 11 | 14 | 25 | 44% |
| Aug-07 | 6 | 15 | 21 | 29% |
| Sep-07 | 10 | 4 | 14 | 71% |
| Oct-07 | 3 | 6 | 9 | 33% |
| Nov-07 | 6 | 3 | 9 | 67% |
| Dec-07 | 4 | 12 | 16 | 25% |
| Jan-08 | 17 | 34 | 46 | 37% |
| Feb-08 | 2 | 7 | 9 | 22% |
| Mar-08 | 3 | 6 | 9 | 33% |
| Apr-08 | 6 | 6 | 12 | 50% |
| May-08 | 6 | 9 | 15 | 40% |
| Jun-08 | 6 | 9 | 15 | 40% |
| Sub-total | 80 | 125 | 200 | 40% |
| Total for Year | 205 | 221 | 421 | 49% |
| Broker - new | | | | |
| Jul-07 | 1 | 0 | 1 | 100% |
| Aug-07 | 1 | 2 | 3 | 33% |
| Sep-07 | 2 | 0 | 2 | 100% |
| Oct-07 | 6 | 2 | 8 | 75% |
| Nov-07 | 1 | 5 | 6 | 17% |
| Dec-07 | 2 | 6 | 8 | 25% |
| Jan-08 | | 3 | 7 | 57% |
| Feb-08 | 2 | | 4 | 50% |
| Mar-08 | 2 | 2 | 4 | 50% |
| Apr-08 | 4 2 2 3 3 | 1 | 4 | 75% |
| Ma y-08 | 3 | 3 | 6 | 50% |
| Jun-08 | Õ | 2 | | 0% |
| Sub-total | 27 | 28 | 2 55 | 49% |

| | Real Estate Co Pearson Vue S Pass/Fail Rate | Statistics | l | |
|-----------------|---|------------|-----|-----|
| Broker - repeat | | | | |
| Jul-07 | | | | 0% |
| Aug-07 | 2 | 1 | 3 | 67% |
| Sep-07 | 3 | 2 | 5 | 60% |
| Oct-07 | 1 | 1 | 2 | 50% |
| Nov-07 | 0 | 4 | 4 | 0% |
| De c-07 | 5 | 8 | 13 | 38% |
| Ja n-08 | 4 | 6 | 10 | 40% |
| Feb-08 | 3 | 1 | 4 | 75% |
| Mar-08 | 0 | 3 | 3 | 0% |
| Ap r-08 | 0 | 1 | 1 | 0% |
| May-08 | 0 | 1 | 1 | 0% |
| Jun-08 | 1 | 2 | 3 | 33% |
| Sub-total | 19 | 30 | 49 | 39% |
| Total for Year | 46 | 58 | 104 | 44% |

| l otal Amt of Potential Liability | 250.00 | • | • | 250.00 | 250.00 | • | 15,000.00 | 15,000.00 | 15,000.00 | 15,000.00 | 13,007.00 | 9,007.00 |
|---|---|--------------------------------------|--------------------------------------|---|---|--|--|---|--------------------------------|---|-------------------------------------|-------------------------------------|
| | Withdrawn by claimant 7/31/2007 | Denied by REC 3.13.2008 | Denied by REC 6.20.2008 | Withdrawn by daimant 11/02/2007 | Withdrawn by claimant 11/02/2007 | Dismissed at Preconf. Hearing | To Be Determined at next REC mtg. | To Be Determined at next REC mtg. | | | | |
| Final Allegation Decision | ч. | > | F,M,D | Σ u | M.A. | D, CTF | F,M,D | F,M | F,M | ٥ | F,M,D | F,M,D |
| Amt. Paid Out of SF | 250.00 | 0 | 0 | 250.00 | 250.00 | 0 | | | | | | |
| Comment- Pymnt/int/date | Refund filing fee \$250 00 Warrant #22735920 10 22 2007 | Assigned to Judge Stanley | Assigned to Judge Kennedy | Refund filing fee \$250.00 Warrant #22805054 12.31.2007 | Refund filing fee \$250.00 Warrant #22805054 12.31.2007 | Notice of Assignment ALJ Hemenway-JNO | Notice of Assignment ALJ Stanley 5/15/08 | Notice of Assignment ALJ Kennedy | ALJ Stanley | ALJ Kennedy | ALJ Hemenway | ALJ Hemenway |
| Pd Out in FY | FY08 | 0 | 0 | FY08 | FY08 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Action | Windrawn claim before going to OAH 7.31.2007 | Adopt Proposed Decision 3/13/2008 | Adopt Proposed Decision 6/19/2008 | Withdrawn claim @ OAH 11/02/2007 | Withdrawn claim @ OAH 11/02/2007 | Order of Dismissal 3/26/2008 | REC to decide (0.9415/08 ming Notice Recenting Prop. Decision: 7775/2008 | | Hearing Oct. 1, 2008 at 9:00am | 7/9/2008 Hearing Sept 5, 2008 at 9:00am | 7/28/2008 Consolidated 11-16 claims | 7/28/2008 Consolidated 11-16 claims |
| Fwd to OAH | | 07 | | 9/27/2007 | 9/28/2007 | 2/15/2008 | 5/12/2008 | 6/4/2008 | 6/30/2008 | 7/9/2008 | 7/28/2008 | 7/28/2008 |
| Recv'd in REC ofc | 7/6/2007 | 8/6/2007 | 8/29/2007 | 9/6/2007 | 9/6/2007 | 1/17/2008 | 4/14/2008 | 4/29/2008 | 6/6/2008 | 6/26/2008 | 6/24/2008 | 6/24/2008 |
| Claim | 3,420.00 | 15,000.00 | 4,000.00 | 14,656.00 | 14,466.00 | 24,000.00 1/17/2008 | 20,000.00 | 440,000.00 | 15,000.00 | 38,000.00 | 13,006.67 | 9,006.67 |
| 2008 Case No. | S-28-001 | S-28-002 | S-28-003 | S-28-004 | S-28-005 | S-28-006 | S-28-007 | S-28-008 | 8-28-009 | S-28-010 | S-28-011 | S-28-012 |

REC Surety Fund Claim Statistics FY 2008

| S-28-013 | 9,006.67 | 9,006.67 6/24/2008 | 7/28/2008 | 7/28/2008 Consolidated 11-16 claims | 0 | ALJ Hemenway | F.M.D | 9,007.00 |
|----------|----------|--------------------|-----------|--|---|--------------|-------|----------|
| S-28-014 | 9,506.67 | 9,506.67 6/24/2008 | | 7/28/2008 Consolidated 11-16 claims | 0 | ALJ Нетепway | F.M.D | 9,507.00 |
| S-28-015 | 9,006.67 | 9,006.67 6/24/2008 | | 7/28/2008 Consolidated 11-16 claims | 0 | ALJ Hemenway | F,M,D | 9,007.00 |
| S-28-016 | 6,006.67 | 6/24/2008 | 7/28/2008 | 9,006.67 6/24/2008 7/28/2008 Consolidated 11-16 claims | 0 | ALJ Hemenway | Ö, | 9,007.00 |

REC Surety Fund Claim Statistics FY 2008

Investigative Unit Statistics for REC FY08

| BOARD | PROFESSION | COMPLAINT | ADVISEMENT | CASE AGE | CASE AGE COMPLIANCE | LICENSE | LICENSE NO ACTION - | ON | NO ACTION | OTHER: | Grand |
|-------|---|-----------------------------|------------|----------|-----------------------|---------|-----------------------|-------------------------------|---------------------------|-----------------|-------|
| | | | | | | ACTION | ACTION UNFOUNDED | ACTION- INSUF. EVIDENCE | NO SEE VIOLATION ABSTRACT | SEE ABSTRACT | Total |
| REC | REAL ESTATE ASSOCIATE BROKER | CRIM ACTION -NO CONFICT. | | | | - | | | | | - |
| | | FRAUD/MISREPRESE NTATION | | | | | - | | - | ! | 2 |
| | REAL ESTATE BROKER | BREACH OF FIDUCIARY DUTY | | | | | - | | | | 1 |
| | | FRAUDMISREPRESE NTATION | 1 | 1 | | | | | 2 | | 4 |
| | | LIC. APPLICATION PROBLEM | | | | | | | | - | - |
| | | SUPERVISION | | | | | 1 | | | | - |
| | | TRUST ACCOUNT | | | | - | | | | | - |
| | | VIOLATING-PROF. ETHICS | | | - | | 2 | | | | 3 |
| | REAL ESTATE LIC APPL SALES APPLICANT PROBLEM | LIC APPLICATION PROBLEM | | | | | | | 2 | - | 3 |
| | REAL ESTATE SALESMAN | FRAUDMISREPRESE NTATION | 2 | | | - | , | | | - | 5 |
| | | REAL ESTATE - OTHER | | | | | | | - | | - |
| | | TRUST ACCOUNT | | | | 1 | | | | | - |
| | | UNLICENSED | - | | | | | | | | - |
| | REAL ESTATE SALESMAN - UNLICENSED | UNLICENSED | | | | | - | | 2 | | ဗ |

Investigative Unit Statistics for REC FY08

| | | | | | | | | | | | VIOL | | |
|-------|----------------------------------|-----------|-----------------------|---|-------------|----------|------------------|--------|--------|---------------|------|------------|---------------------------|
| | | | | | | | | | | NLICE | ATIN | | |
| BOARD | PROFESSION | | | | | | | | | NSED | Ġ | | |
| | | BREACH | | | | - | | | | PRACTI PROF V | PROF | VIOLATION | |
| | | SP | | FRAUD/MISRE | LIC. | PRACTICE | REAL | | RUST | CE/ | | Ö | |
| | | FIDUCIARY | FIDUCIARY CRIM ACTION | PRESENTATIO APPLICATION BEYOND ESTATE - SUPER ACCO ACTIVIT ETHI | APPLICATION | BEYOND | ESTATE - | SUPER | ACCO A | CTIVIT | | LICENSING | |
| | | DUTY | NO CONVICT. | Z | PROBLEM | SCOPE | OTHER VISION UNT | VISION | LNU | > | CS | REGULATION | CS REGULATION Grand Total |
| REC | REC REAL ESTATE ASSOCIATE BROKER | | 1 | 1 | | | | | | | | | C 1 |
| | REAL ESTATE BROKER | 2 | | 5 | 1 | | | 3 | - | | - | - | 13 |
| | REAL ESTATE SALES APPLICANT | | | | 3 | | | | | | | | 3 |
| | REAL ESTATE SALESMAN | | 2 | 5 | | 3 | 1 | | _ | | - | | 41 |
| | REAL ESTATE SALESMAN - | | | | | | | | | | ┢ | | |
| | UNLICENSED | | | | | | | | | | | | - |

Investigative Unit Statistics for REC FY08

| CLOSURE | REC |
|---------------------------|-----|
| ADVISEMENT LETTER | 4 |
| APPLICATION WITHDRAWN | |
| CASE AGE | - |
| COMPLIANCE | +- |
| INCOMPLETE COMPLAINT | |
| LACK OF INVEST RESOURCES | |
| LICENSE ACTION | 4 |
| NO ACTION - UNFOUNDED | 7 |
| NO ACTION LACK OF JURIS. | |
| NO ACTION MINOR OFFENSE | |
| NO ACTION-INSUF. EVIDENCE | |
| NO ACTION-NO VIOLATION | 8 |
| OTHER (SEE ABSTRACT) | 3 |
| REFERRED TO OTHER AGENCY | |
| Grand Total | 28 |
| | |

| COMPLAINT-Type Board | REC |
|-----------------------------------|-----|
| ACTION IN ANOTHER-STATE | |
| BREACH OF FIDUCIARY DUTY | 2 |
| CONTINUING EDUCATION | |
| CRIM ACTION -NO CONVICT. | က |
| CRIMINAL ACTION-CONVICT. | |
| FALSIFIED APPLICATION | |
| FRAUD/MISREPRESENTATION | 11 |
| INCOMPETENCE | ł. |
| LIC. APPLICATION PROBLEM | 4 |
| NEGLIGENCE | |
| | |
| PRACTICE BEYOND SCOPE | 3 |
| PROBATION VIOLATION | |
| REAL ESTATE - OTHER | - |
| SUPERVISION | 8 |
| TRUST ACCOUNT | - |
| UNLICENSED PRACTICE/ACTIVITY | 2 |
| VIOLATING-PROF. ETHICS | 2 |
| VIOLATION OF AGREEMENT | i |
| VIOLATION OF BOARD ORDER | |
| VIOLATION OF LICENSING REGULATION | 1 |
| Grand Total | 33 |
| | |